



Norwood Seniors Network

HOME DELIVERED MEALS CLIENT AGREEMENT

I wish to receive the Home Delivered Meals service provided by Norwood Seniors Network and understand and agree to the following:

1. I understand that I will receive monthly menus in advance from Norwood Seniors Network. I will select a minimum of three (3) days per week in which to receive lunch and dinner entrées from options provided. (One complete delivery is a hot lunch entrée and a cold bagged dinner). Any menus not returned will automatically default to receive the first entrée and first dessert options.
2. If I wish to cancel home delivered meals entirely, I must notify the Norwood Seniors Network office immediately at (773) 631-5673 at least 24 hours in advance of next delivery (by 9 am one day prior).
3. To cancel or modify an already scheduled meal delivery, please call the office 24 hours in advance (by 9 am one day prior). Individual meal cancellations received after 9 am one day prior will be charged in full.
4. I understand that a meal will not be left if no one answers the door, unless special arrangements are made in advance to deliver it to a neighbor or place it in a cooler outside the door.
5. I am aware that all meals are dated and should be eaten or refrigerated shortly after delivery.
6. I understand Norwood Seniors Network is not responsible for spoilage due to improper food storage by the client. Meal containers are **NOT** to be placed in microwave.
7. I understand that because new client setup is labor intensive; there is a four-week minimum for meal delivery. The early cancellation charge is \$35.00.
8. I understand that fees are subject to change upon 21 days advanced notice.
9. I understand that meal delivery will take place between 11 am-1 pm, Monday through Friday (excluding certain holidays). Exact delivery times are not possible due to traffic and weather concerns.
10. I do not require a special diet and understand that substitutions may occur. I understand that the meals are made in one main production kitchen so we cannot guarantee that food will be produced separately. Norwood Seniors Network cannot be held responsible for any issues resulting from food allergies.
12. I agree that the information provided in this agreement is correct and accurate.

Daily delivery

(Includes one mid-day and one evening meal)

\$15.50 per day

Minimum order of three (3) days per week required (Mon-Fri)

Weekly delivery (Mon-Fri)

(includes one mid-day and one evening meal)

\$67.50 per week

Meal service five days per week (Reflects discount rate of 10%)

Extra meal on Fridays

(for weekend)

\$15.50 per day or

\$83 for week if ordering all 5 days plus extra meal on Fridays

Milk Delivery

\$0.60 per day

(2) 8 oz. cartons of 2% Milk

www.NorwoodSeniorsNetwork.org

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Client: _____ Home Phone: _____

Address: _____ Cell Phone# _____

City: _____ State: _____ Zip: _____ Physician: _____

Delivery Instructions: Unit # _____

Allergies: None Yes: _____

Contact #1: _____ Cell#: _____

Address: _____ Home # _____

City: _____ State: _____ Zip: _____ Relationship: _____

Contact #2: _____

Phone: _____

Relationship: _____

Email Menu to: _____

SEND BILLING TO:

Please Circle Choice(s)

Daily delivery

(includes one mid-day and one evening meal)

\$15.50 per day

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\$67.50 per week

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Milk Delivery

\$0.60 per day

2- 8 oz. cartons of 2% Milk

Delivery Start Date: _____

of Meals/week: _____

Client Signature: _____

NSN Signature: _____

Date: _____

Date: _____